CAMBRIDGE PUBLIC SCHOOLS

20-91



135 Berkshire Street, Cambridge, Massachusetts 02141

June 2, 2020

TO THE HONORABLE MEMBERS OF THE SCHOOL COMMITTEE:

CONTRACT AWARD:

Computer Software & Wireless Upgrades

RECOMMENDATION:

That the School Committee award a contract to the following vendor for computer software & wireless upgrades; funds to be provided from the General Fund. Procurement procedures for this contract have complied with Chapter 30B of the laws of the

Commonwealth of Massachusetts.

Contractor

PJ Systems d/b/a HiQ

Computers

477 Riverside Avenue Medford, MA 02155

Period of Contract

6/1/20 - 6/30/21

Amount \$398,500.00

DESCRIPTION:

This contract will provide annual technology infrastructure

maintenance and support. A detailed description is attached.

SUPPORTING DATA:

RULES OF THE SCHOOL COMMITTEE: Chapter III, Section 12..."motions calling for the appropriation or expenditure of money shall require the affirmative vote of four members."

BUDGET REFERENCES:

ACCOUNT:

55804

Computer Software

FUND:

15000

General Fund

ODC.

24000

Revolving Fund

ORG:

892780

Information, Communication &

Technology Services

PROJ:

SC00401

ERate Program

Respectfully Submitted

Kenneth ... Salim, Ed.D. Superintendent of Schools

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SUPPLEMENTAL INFORMATION: PJ Systems dba HiQ Computers



Purpose: To provide annual technology infrastructure maintenance and support. This the ongoing maintenance of core networking and cyber security services listed below. To ensure timely processing and delivery, it is beneficial to have an open contract in place for the start of the fiscal year.

Amount of Contract: \$398,500

Some of these expenses are eligible for partial Reimbursement under the Federal ERATE program (Description attached).

General Fund:= \$372.700 Erate Funded:= \$25,800

Description/Scope of Services:

<u>Network/Professional Services</u> - Ongoing high level engineering services to assist with the monitoring and configuring of the CPS virtual server environment and enterprise backup - disaster recovery program, This totals \$40,000.

<u>SonicWall</u> - Annual licensing/maintenance fee for district firewall, web filter. This totals \$43,000 (Partially 60% Erate Reimbursed)

Backupify - Annual licensing fee to backup all user data stored in G-Suite. This totals \$20,000.

<u>CrowdStrike:</u> Yearly subscription to allow antivirus endpoint protection for all CPS owned devices. This totals \$35,000.

<u>Ivanti</u>: Annual licensing for device management software to remotely manage all district's devices. This totals \$32,000.

<u>Cloud security solution:</u> Annual licensing for district GSuite for Education security software; Managed Methods. This solution provides tools to CPS to monitor and manage data security settings within G-Suite to ensure sensitive data is properly protected. This totals \$31,500

<u>VEEAM Backup Solutions</u>: This solution will allow us to efficiently backup our Virtual server environment as well as our individual servers. This totals \$12,000.

<u>Upgrade to Disaster Recovery Environment:</u> Storage devices that are part of the backbone infrastructure of the CPS Virtual Environment and play a role in the disaster recovery protection. This totals: \$80,000

<u>Aerohive Licensing and Support</u> - Support and licensing for CPS wireless infrastructure. Allows us to manage and update firmware to the latest releases. This totals \$50,000

<u>VMWare Support and Maintenance</u> - Allows us to upgrade to the latest software release and get support from VMWare for any problems that arise. This totals \$5,000

Staff Devices - Annual Administrative Staff device replacement: This totals \$50,000

ERATE Program;

The Federal E-rate program was established many years ago by the Federal Communications Commission (FCC). The program is intended to assist schools in building technology capacity by covering some relates costs.

The program has gone through many revisions over the years. Currently schools and libraries are eligible to receive discounts of eligible services related to Internet connectivity and certain network related costs. The eligible services are very limited compared to previous years. CPS currently receives E-rate discounts on the district's Internet costs and some network related hardware. This year the WiFi upgrade and a portion (68%) of the firewall purchase are also eligible.

The rate of reimbursement may vary from 20% to 90% is based on a formula that takes into consideration a districts urban/rural status and "poverty level". CPS's reimbursement level recently seems to have stabilized at 60% for eligible services.