



June 3, 2025

TO THE HONORABLE MEMBERS OF THE SCHOOL COMMITTEE:

CONTRACT: Computer Maintenance (FY26 Contract)

## RECOMMENDATION:

That the School Committee approve a contract with the following vendor, funds to be provided in accordance with the budget reference listed below. Procurement procedures for this purchase have complied with Chapter 30B of the laws of the Commonwealth of Massachusetts.

<u>Contractor</u>	<u>Period of Contract</u>	<u>Amount</u>
PJ Systems d/b/a HiQ Computers 477 Riverside Avenue Medford, MA 02155	7/1/25 – 6/30/26	\$700,000.00

DESCRIPTION: This contract will provide essential annual maintenance and support for the district's core technology infrastructure.

## ADDITIONAL INFORMATION:

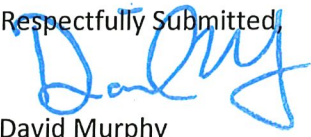
See the attached supplemental information for additional details.

SUPPORTING DATA, RULES OF THE SCHOOL COMMITTEE: Chapter III, Section 12..." motions calling for the appropriation or expenditure of money I require the affirmative vote of four members."

## BUDGET REFERENCE:

Fund		Account		Dept.	
15000	General Fund	55804	Computer Software	Various	Various Schools & Departments

Respectfully Submitted,

  
David Murphy  
Interim Superintendent of Schools

## SUPPLEMENTAL INFORMATION: PJ Systems dba HiQ Computers

**Purpose:** This contract with HiQ provides essential annual maintenance and support for the district's core technology infrastructure, including networking, cybersecurity, and the Classlink single sign-on solution.

**Amount of Contract:** \$700,000.00

### Description/Scope of Services:

- **Network/Professional Services :** Ongoing high-level engineering support for virtual server environment monitoring, configuration, and enterprise backup/disaster recovery.
- **SonicWall:** Annual licensing and maintenance for the district's firewall and web filter.
- **Backupify:** Annual licensing for G-Suite user data backup.
- **CrowdStrike:** Annual subscription for antivirus endpoint protection on all district-owned devices.
- **FileWave:** Annual licensing for remote device management software.
- **Managed Methods):** Annual licensing for G-Suite security software, enabling data security monitoring and management.
- **Virtual Environment/Disaster Recovery Upgrade :** Purchase of storage devices critical for the virtual environment and disaster recovery.
- **Aerohive Licensing and Support :** Support and licensing for the wireless infrastructure, enabling firmware updates.
- **VMWare Support and Maintenance :** Support and software updates for the VMWare environment.
- **VML Warranty Extension :** Annual warranty extension for the Tier 2 Disk Array.
- **Air Gap Annual Maintenance :** Ongoing support for the disaster recovery system.
- **Classlink :** Annual licensing for the district's single sign-on solution.
- **Staff Devices :** Annual replacement of administrative staff devices.

### E-rate Program Summary:

The federal E-rate program, administered by the FCC, assists schools in building technology capacity by providing discounts on eligible services. Currently, eligible services include internet connectivity and certain network-related costs. CPS receives E-rate discounts on internet costs and select network hardware, including this year's WiFi licensing and a portion of the firewall purchase. Reimbursement rates, ranging from 20% to 90%, are determined by factors such as urban/rural status and poverty levels. CPS' current reimbursement rate is 60% for eligible services.